



# Feature-rich access control

**FORTX**

Secure your fort

01

# What is Fortx?

**Fortx is a cloud-based access control solution designed to keep your premises, staff and customers safe.**

In the health club industry, Fortx provides a real-time distribution system that is synced to the member management system and the physical access control hardware on-site.



02

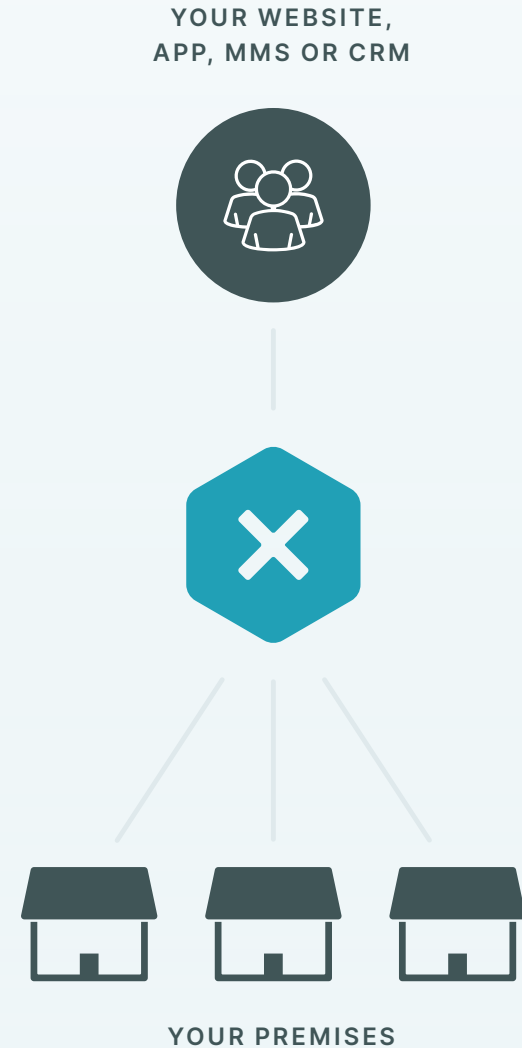
# How it works

**Fortx provides a federated real-time access control management capability through an easily scalable platform.**

It is the perfect solution that links any existing Customer Relationship Management (CRM) or Member Management System (MMS) to 'door' access controllers and hardware at each site, ensuring each access event is relayed securely across all the systems.

Fortx provides individuals with real-time access to the sites that they are entitled to, including multi-site access entitlements. Fortx is also vendor-neutral, meaning you are free to choose CRM, MMS or hardware installers that best suit your requirements and budget.

Given every business is different, Fortx comes with customisation features to ensure it integrates perfectly into your business model as well as to take into account site-level differences that may exist.





03

## The benefits

### **Better security**

Automation of door entry and exit verification in high footfall and other operations, with in-built security from the ground up, to protect your access control data, staff, customers and premises.

### **Scalability**

Unlimited scalability via cloud technology, for multi-site and enterprise operations.

### **Convenience & flexibility**

Complete control and visibility across multi-site operations, from any device, anywhere.

### **Access to data**

Real-time monitoring of access based events and insightful reporting.

### **Hardware agnostic**

Supported hardware includes turnstiles, speed lanes, pods and doors and the full suite of reader types including biometrics, PIN pads, QR codes, RFID and proximity cards.

### **Reliable management & maintenance**

Assisted customer onboarding, automatic software and security updates and ongoing support, included as part of the service.

### **Integrations available**

Integrate applications such as Membership Management Systems, HR and Visitor Management Software via API.

04

## Case study

**Fortx provided standardisation during a period of significant change.**

A gym chain that had rapidly expanded through successive acquisitions approached Fortx to assist as part of a system rationalisation project. This customer had inherited through these acquisitions, disparate MMS and access control systems and hardware combined with the added complexity of different member journeys across 30 sites.

Fortx was deployed with integration to two different MMSs and three distinct access control solutions; pin-only, RFID and biometric-enabled (finger-print). The customer's preference going forward was a biometric-enabled access control solution and we were able to recommend a best-in-class vendor that met all of the customer's requirements including reliability and cost-effectiveness.



The initial deployment of Fortx immediately provided standardised processing of access control events and reporting across what had been a complex mix of systems. The subsequent migration to a new MMS and gradual replacement of access control hardware and systems were all handled within Fortx, which was relied upon by the customer to ensure uninterrupted service to members whilst providing crucial membership-related data to management.

Using Fortx, the customer was able to streamline and standardise the member journey as part of its chosen brand proposition whilst simultaneously introducing process efficiencies within the business and enhancement of management reporting throughout the rationalisation project and beyond.

05

## How we help

Fortx has vast experience of providing access control solutions to multi-site businesses and has been used for many years to support high-volume businesses that require reliable systems across a wide geographic footprint.



### **Consultancy**

We will understand your business and the existing IT infrastructure. Our team will work with you and make practical suggestions whilst ensuring your solution is future-proofed.



### **Implementation**

We will draw on our experience and knowledge to project manage the implementation of Fortx, working with your other vendors so you can remain focussed on your business.



### **Managed Services**

Once Fortx is in place, we remain involved to ensure the solution continues to deliver your requirements and that you benefit from our ongoing development, all as part of the service.



06

## Get in touch

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